



University of Zenica



Skopje 25.10.2012. CUBRIK

University of Zenica – Basic Information

- **UNIVERZITET U ZENICI (UNIVERSITY OF ZENICA) – UNIVERSITAS STUDIORUM ZENICAENSIS UNIVERSITY OF ZENICA**
- Adress:
- **FAKULTETSKA 3, 72 000 ZENICA, BOSNA I HERCEGOVINA**
- Official logo:
- Tel.: **+ 387 32 444 430 + 387 32 444 420**
- Fax.: **+ 387 32 444 431**
- Web site: **www.unze.ba**
- TYPE **PUBLIC INSTITUTION**
- NUMBER OF STUDENTS: **6001 (76 PHD CANDIDATES)**
- NUMBER OF STAFF:**414 (127 FULL TIME + 94 PART TIME + 194 GUESTS)**
- EMPLOYEE: **356**
- **TOTAL SPACE: 39 200 m²**
- WEB ADRESS rektorat@unze.ba



Activities

- Preparation work (workshops)
- Writing self evaluation report
- Improvement of SER report
- Site visit
- Improvement plan
- Dissemination activities

Self Evaluation Report

- Internal evaluation has been created
- Consist of:
 - Introduction
 - Basic information
 - Organisation scheme
 - Self –evaluation report
 - Conclusion
- Distributed through UNZE QA network

UNIVERSITY OF ZENICA

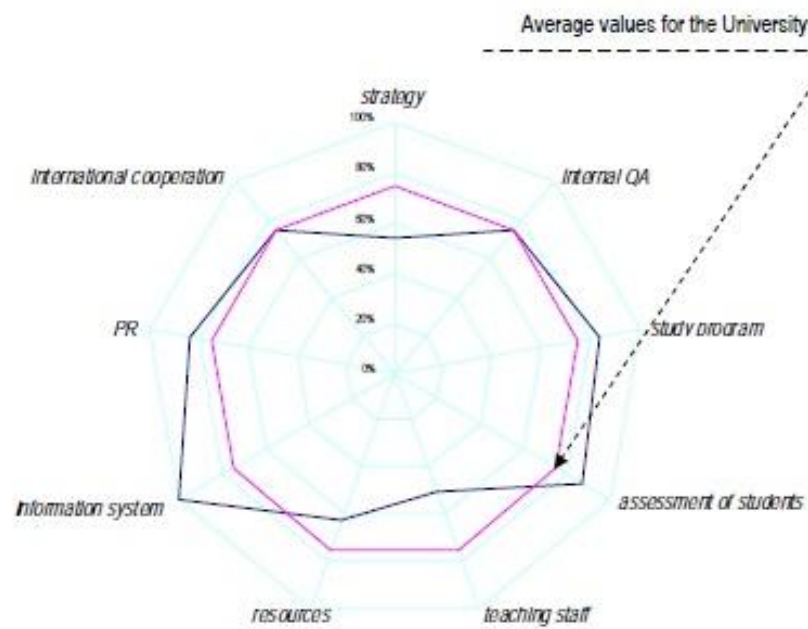


SELF-EVALUATION REPORT

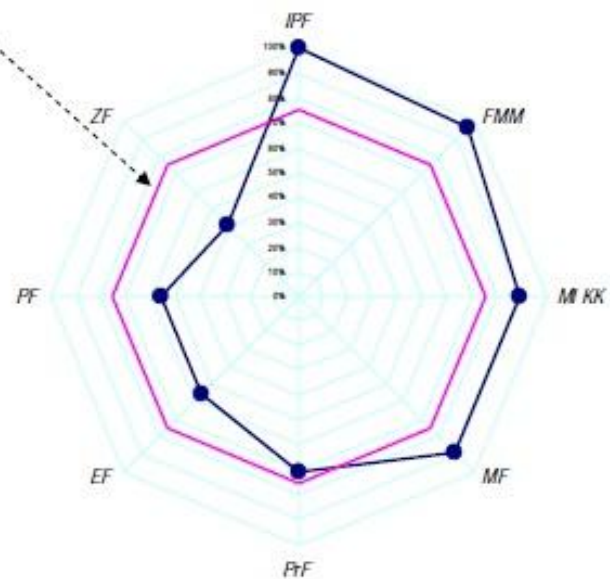
For the year 2010

Site visit

- On 24.02.2012. site visit was conducted at UNZE.
- External evaluation (site visit) has been conducted.
- PCDA cycle
- PEST analysis
- KPI
- Report never delivered?!



a) quality assessment by criteria



b) quality assessment by OU

Graph 1. Overall review of average quality values a) by criteria (Table 2); b) by OU⁴

[illegible]

Improvement plan

1. Through a partnership with the founder, work on improving personnel OU-s structure of those OU-s who now have a very unfavorable ratio of full-time faculty members and students;

Results: New employees and new staff, improvement of ratio full – time faculty members and students.

2. Continue with the organizational improvement of the existing scheme of UNZE, and creating a more active relationship with departments and institutes;

Results: Organization improvement has been done, new managers and centers were developed (exmpl: Center for competence, Center for persons with disabilities),

3. In the year 2011, complete the implementation of software for the improvement of student services and automatic generation of relevant information for students, faculty and conduct internal evaluations;

Results: Full implementation of ISSS software and introduction of new softwares

The screenshot displays the University of Zenica's website. At the top, a green header contains the text "Univerzitet u Zenici | University of Zenica". Below this, a vertical banner on the left reads "Studentski Informacioni Sistem". The main content area features the university's logo, a circular seal with a crown and the text "UNIVERSITY OF ZENICA" and "STUDIORUM ZENICENSIS". To the right of the logo is a login form for "KORISNIK" (User) with fields for "korisničko ime:" (username) and "lozinka:" (password), and a "prijava" (login) button. Below the login form is contact information for the University of Zenica, including the address "Fakultet 3, 72 000 Zenica, Bosna i Hercegovina", phone numbers, fax, email, and website. At the bottom, a blue banner reads "Teaching Management Tools". Below this banner, the text "What is it?" is followed by a description of the TMT system: "Teaching Management Tools (TMT) proposes a teaching model based on competences, able to be adapted to any educational level. It allows: To define competences for each curriculum. To plan teaching by defining and relating contents, learning and evaluation activities, and competences in an explicit way. To get evaluation results related to any educational unit and also each competence." To the right of this text is a "Welcome to TMT" section with a login form for "Name:" (with email "eg: franc@teaching.com") and "Password:", and a "Int session" button. A small diagram on the left shows a cycle of "Planification", "Evaluation", and "Teaching".

Improvement plan

4. Continue with the formation of new research and development unit at University of Zenica (centers, institutes ,...), to stimulate current of them to much more active work with the New Equipment, and for those whose R & D work is in the deadlock to try an adequate HRM Policy to reach a solution;

Results: Two new centers, one Faculty, one Faculty transformation

5. More intensive work that journals published by the University of Zenica, or participating in Its publishing activities (Mechanical Engineering, Didactic signposts, B&H Economic Forum, etc.) Enter the reference database modeled on the Medical Journal Bulletin, Published by Physicians Chamber of Canton. Conferences organized by the UNZE and it' proceedings to become more reckonable in reference databases.

Results: Some OU's Participate in organisation of new Conferences, existing conferences have reached bigger number of participants.

6. Good ratings of UNZE with employers in the region, especially in the SME sector and Private entrepreneurs is to be used for further strengthening the ties and creation of new Projects,

Results: Bigger number of Project application than last year for the same period. (National grants, EU Grants etc).



Improvement plan

7.. In every OU empower the teams for preparing the applications for international projects in Order to better utilize the experience of those who have had several international projects, And for these teams perform intensive training and rapid dissemination;

Results: Trainings conducted on different levels (University and Faculty level)

8. Development of quality systems (QMS) is a strategic and ongoing task of management of Zenica and it should have a stronger dissemination by OU-s. More work on training and Practicum's with staff recommendations, respecting the ENQA recommendations and other International standards for quality systems;

Results: QMS has reached satisfying level and as a result of this National accreditation of UNZE is in process (as a first in B&H), new publication from QMS has been created

9. New study departments and their curriculum conceived by the needs of the labor market on One hand, on the other have a clear acceptance of their own capabilities and competencies To assist in the realization of this goal to form an expert body that would be servicing the Faculties - Center for competence development and career opportunities;

Results: Expert Center has been formed, Center for Curricula modernization and career opportunities, Manager for competence has been appointed, catalogues of competences has been created at every study program and learning process is oriented to competence based education.

10. Finalization of the activities on the formation of employers' Forum (the Forum of Stakeholders) at the University, which is designed by the new Statute of UNZE;

Results: Stakeholders Forum has been created, two meetings has been held, active participation in University work by SHF members.



COMPETENCE - Matching competences in higher education and economy:
From competence catalogue to strategy and curriculum development



COMPETENCE - Matching competences in higher education and economy:
From competence catalogue to strategy and curriculum development



Manual to

COMPETENCE - Matching competences in higher education and economy:
From competence catalogue to strategy and curriculum development



Develop

COMPETENCE - Matching competences in higher education and economy:
From competence catalogue to strategy and curriculum development



Univerzitet u Zenici
University of Zenica



World University Service - Austrian Committee
WUS Austria



COMPETENCE
Guide to Adaptation to the
European Higher Education Area
(EHEA)

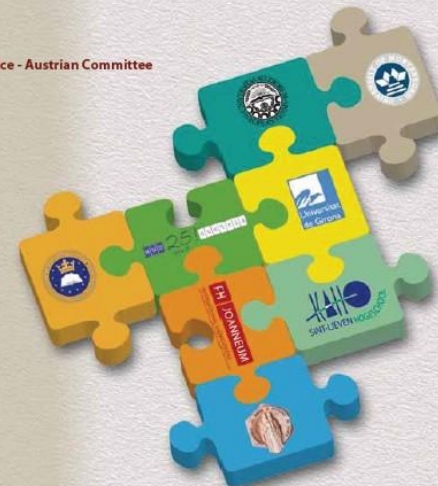
KOMPETENCIJE
Vodič za adaptaciju u
evropski prostor visokog
obrazovanja (EHEA)

КОМПЕТЕНЦИИ
Водич за прилагодување кон
Европскиот простор на високото
образование (ЕПВО)

спонзорство од
спонзорство



WUS



Improvement plan

11. Building the university autonomy, but at the same time be a constructive partner and Founder of the units of regional authorities in order to attain the position of the leader and Creator of the regional growth and development;

Results: Will be published by the end of the year.

12. Continue to develop public awareness about the necessity of involvement of universities in European academic area (EHEA), the European Research Area (ERA) through various Activities (accreditation, evaluation, international projects, exchanges, etc.);

Results: Application and prepartion for national Accreditation process (first in B&H), staff involvement in accreditation proces, 4 study program accredited as a part of ESABIH project,

13. Work to increase the mobility of teachers and students at the university, national and International levels and potential opportunities through regional cooperation strengthened Through the creation of Canton's own funds for these purposes;

Results: Will be published by the end of the year.



Improvement plan

14. Strengthen the capacity of the Office of International Cooperation of Zenica as a Precondition for stronger and more proactive connections toward OU-s and students, which Would strengthen the mobility of staff and students;

Results: New employees in Office of International Cooperation at UNZE

15. Increase of cooperation in teaching and research, with academic and scientific institutions At the local, regional and global levels should be developed through intensive contacts;

Results: New signed agreements with new Universities (Rhiyad, Belgium, Italy)

16. Work more actively to participate in International Studies of II and III cycle, and the Acceptance of a partnership by a foreign university at all OU-s;

Results: Project of developing III cycle, doctoral school is ongoing.



Improvement plan

17. Continue expansion of international cooperation demonstrated through numerous projects, International conferences, exchange of teaching staff and students as a necessary Condition for the further expansion of this important segment of the "Bologna Process";
Self-evaluation report University of Zenica for the year 2010.–4.8.
Proposals for improvement

Results: Participation in New International Conferences, new projects and this activity is ongoing.

18. Maximize the efforts for more active involvement of students in all spheres of UNZE work;

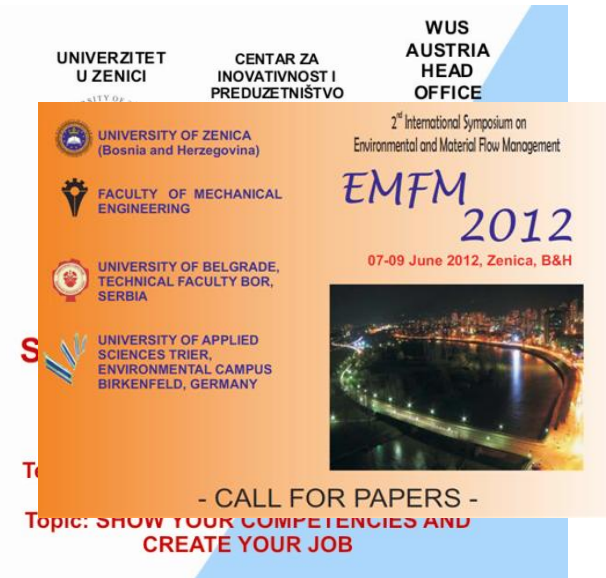
Results: This activity is continuous, Students are involved in every sphere of University work.

19. Strengthen the PR and HRM of the University, through the formation of an office for PR and The HRM;

Results: This activity is ongoing.

20. Strengthen the independence of UNZE, by decision-making and ensuring accountability for All who participate in this process, for the quality of education offered, the benefit of their students, their standard of scientific research, personnel training and the rationalization of Administration and management;

Results: Results will be published at the end of year.



Improvement plan

21. Further enhancement of the quality of teaching and learning process at universities, in Order to achieve standards that are in line with practice across Europe;

Results: Continous improvement of teaching process is conducting, new laboratories are founded.

22. Further promotion of scientific research that will advance scientific and educational process and support a comprehensive social and economic development.

Results: Number of Phd's application and Postgraduate thesis is incresing,

23. Strengthen activities to full inclusion in COBISS system that allows the inclusion of the University of Zenica regional bibliographic databases;

Results: This proces is ongoing. Access to new databases is obtained.

24. Work on a stronger attraction of foreign students for full time study at the University of Zenica, which was a normal situation in the period 1960-1992, when OU-s enrolled 10-20 Foreign students each year;

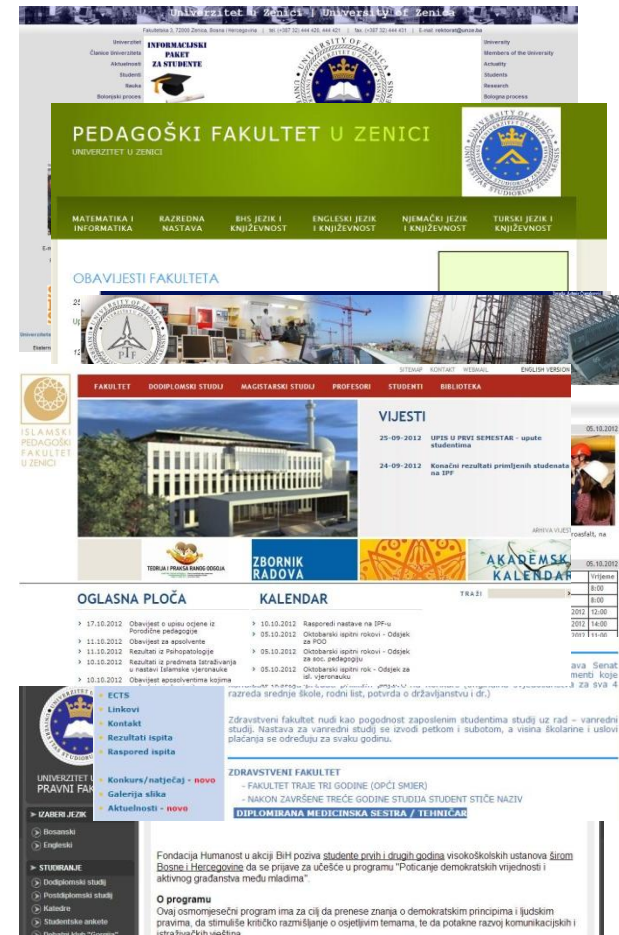
Results: Proecess is ongoing.

25. Innovate Web site of UNZE with new contents, and Web sites of all OU-s permanently

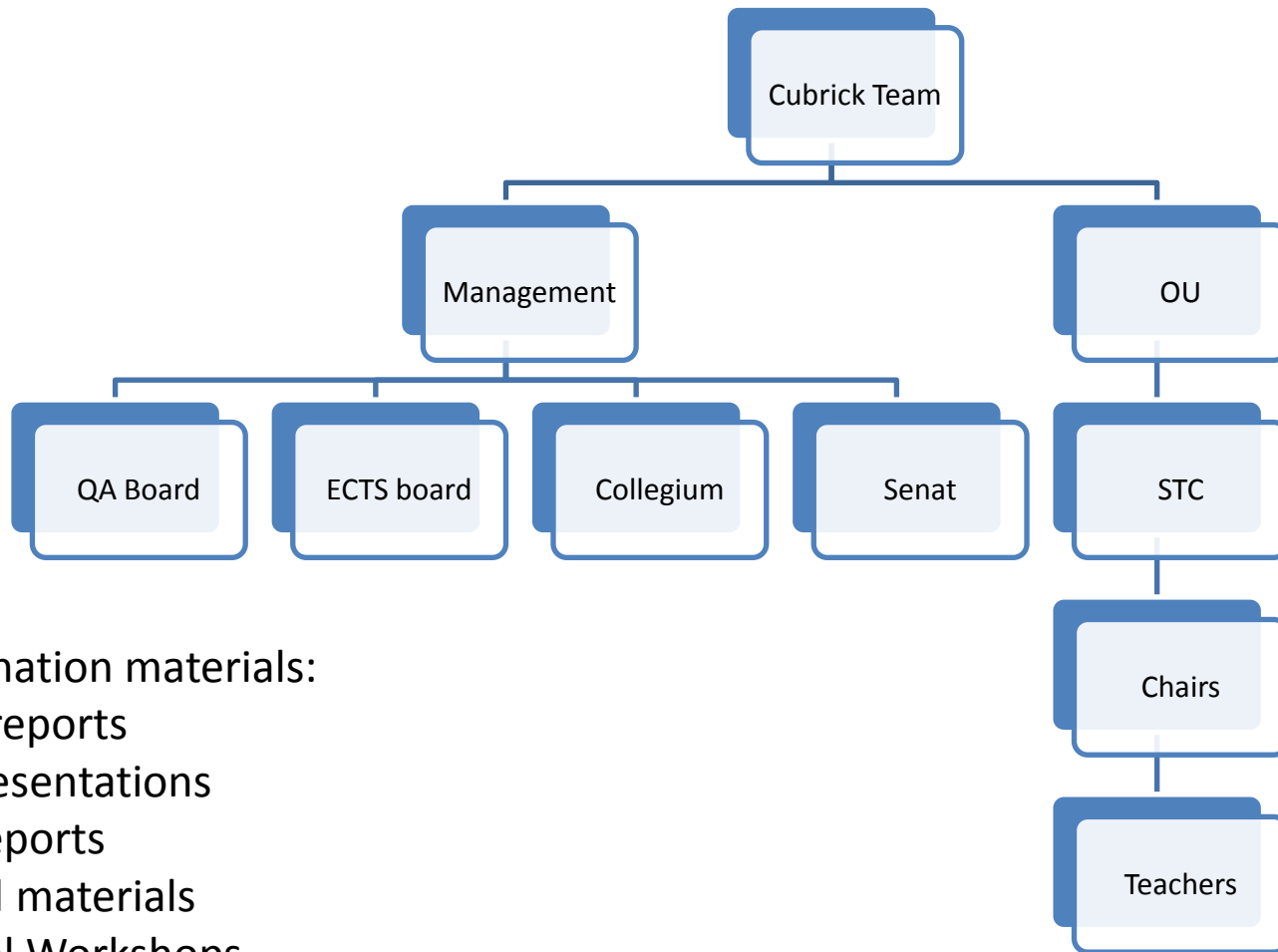
Results: Contionus process

26. Innovate with current problematic of the lecturing and scientific-research process.

• **Results: Continous process.**



Dissemination activities



Dissemination materials:

- Paper reports
- PPT Presentations
- Oral Reports
- Printed materials
- Internal Workshops

14th April – visit

- Accreditation standards in B&H
 - Importance for us
 - Standards
 - SER
- Option 2: We can check whether your university/faculty achieves the standards of the accreditation-framework of Bosnia- This would mean we check whether you achieve the standards and we make suggestions for improvement to reach those standards better or easier. If this option would be chosen, we do need to get a clear view on the accreditation framework in Bosnia.

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